Frequently Asked Questions

What is a cat cafe?

cat cafe noun. a business establishment that has numerous cats available for customers to play with, and usually offers food and drinks.

A cat cafe is a place where you can get your caffeine fix and cat fix at the same time. Imagine enjoying your morning cup of coffee and crossword puzzle while a cat looks on next to you. Or catching up with friends after work, petting cats as you unwind. Maybe you need a quiet place to finish your history paper, with a new friend sitting next to you, rhythmically purring.

A cat cafe is the cats' foster home. It's a safe place for them to stay until they are adopted. And while they're here, they're being socialized: living and playing with their fellow cats, and also getting comfortable with all the humans who come to visit them.

So while the cats are learning about you, you're learning about them. A cat cafe is the next level of adoption. You can meet and get to know your feline friends and their personalities before deciding to adopt them into your family.

Can I bring my own cat?

We love cats! But kindly leave your kitties at home. The Animal Haven will expertly select cats who get along and enjoy living in a cafe environment.

Where do you get your cats?

The Animal Haven! They are our exclusive provider of cats. The Animal Haven has been around since 1948, providing safe and comfortable temporary shelter to homeless animals, with the end goal of finding the right forever home for our four-legged friends.

I want to make this cat part of my family. Can I adopt?

Yes, all cats are adoptable through The Animal Haven. Please drop off a completed application and they will follow up with any additional questions.

Do I have to adopt?

Of course not! We do hope we can find a forever home for all of the homeless cats of New Haven, but we understand there are reasons you may not be able to adopt: your apartment doesn't allow pets, or a family member is allergic, or you're just not ready. That's ok! Anyone can visit to just enjoy the company of cats.

Why is there an entry fee?

We want to create the best cat cafe experience possible, and the reality is that there are costs to providing a clean, safe, comfortable, temporary home for these wonderful, agile, curious creatures. We also want to make this space relaxing for both cats and humans, and so we limit the number of people at one time so the cats won't become overwhelmed, and the humans can get a chance to learn each of the cats' personalities. We depend on our guests to see how our mission will benefit both cats and humans alike and support us as we learn and grow.